

Privacy Policy

PONTO URBANO, headquartered at Rua da Paz nº 155, 3800-587 in Cacia - Aveiro, legal entity number x, owns this website. The use of www.pontourbano.pt recognizes the general terms and conditions listed below and described. Its acceptance is absolutely essential to the use of the services and information provided here. If you do not agree with them, you must immediately cease use of this Website.

www.pontourbano.pt is an online service for the purpose of distributing information about properties suitable for sale, rental, exchange or transfer as well as to disclose and promote their characteristics and conditions including their price.

PONTO URBANO reserves the right, at any time, without prior notice and with immediate effect, to modify, add, update, partially or totally delete these Terms and Conditions of Use and Privacy Policy. Guaranteeing, in any circumstance, the quality, safety, legality, veracity and accuracy of the information of the respective properties and offers on the published website. You should periodically check the page of these Terms and Conditions of Use and Privacy Policy to confirm whether any updates or changes have been made. If you do not agree to any of these, please do not use this Website.

Use of the Website

Users who visit the Website can access and read all the content contained in it, without the need to register personal data or information. However, only registered users or with the submission of completed forms to schedule visits or requests for commercial contacts will be contacted and informed about the properties and services available through the email address or phone submitted on their own forms. They will receive updates and information about the services and properties available in PONTO URBANO, in case they have previously accepted in the respective registration or submitted form, communication for this purpose.

This Website, or any of our services, shall not be used:

- for any reason or purpose that is illegal, defamatory, offensive, harmful, abusive, invasive of another's privacy or objectionable;
- In a way that may harm or disrupt this Website or any of our services, or the peaceful use by other users;
- to transmit viruses or other malicious coding which may damage or disrupt computer equipment or system (hardware or software) or telecommunications equipment;
- in such a way that it may offend others or harm PONTO URBANO, such as sending or making available any illegal, false, misleading, threatening, malicious, abusive, defamatory content, injurious, invasive of harmful privacy or that could negatively affect the image or activity of PONTO URBANO;
- To promote any type of commercial activity, or to send or make available information or content that belongs to third parties and that has no right to use, such as content protected by third-party copyrights or content containing personal data of third parties.

In general, the User should use the Website in a responsible, prudent, and careful manner, and should not disturb or damage its continuity or integrity.

PONTO URBANO is not responsible for any direct, indirect, and negligent damages arising from the use of the information contained in this Website or the Website itself as well as the harmful or disruptive conduct of the User.

Information and contents of this website

All contents and information published on this website are the responsibility of Ponto Urbano, which ensures their veracity and transparency. Striving to provide useful, up-to-date, and reality-adjusted information. However, it may not be correct or fully updated. In this sense, we cannot be held responsible for any actions taken as a result of or based on the information contained in or provided by this Website, whether in a contract action, negligence, or other unlawful action. You can always send your suggestions or errata to the general.

POINT URBANO is reserved the right to move, change, or delete the Website, or content thereof (including the content of registered users, if any), at any time and for any reason. You must therefore keep a copy of any content you submit to the Website that you wish to maintain. After you have uploaded the content, you can choose to delete the content at any time. If you would like to report your concerns regarding any content available on this site, please send an email directly to geral@pontourbano.pt.

Data logging

It is allowed the registration of data of all users interested in receiving information or scheduling a visit on a particular property or service advertised here and published.

Registration or completion of forms is free of charge.

To register as a user interested in a particular offer, property, or service you must complete the form and select the desired one: visit appointment or request information.

The personal data of each user will be kept as long as the subscription and/or requests of the user are active, to improve the services offered so that after its expiration they will be depersonalized and not identifiable.

You are allowed to question the data and may request the deletion, rectification, updating, or completion of the data. These requests should be sent to geral@pontourbano.pt

We suggest consulting the Privacy Policy of this Website.

Use of Hyperlinks

The content of this Website may include Hyperlinks (hyperlinks) to other sites that are not operated by PONTO URBANO. PONTO URBANO is not responsible for the content of any other Website, including those that give access to this or whose access has been obtained through our Website. PONTO URBANO does not endorse any Linked Sites or the products/services that are provided on these Sites. Content on linked sites may change over time. It is recommended to check the terms and policies of the Site links PONTO URBANO does so in good faith that this contains or may contain relevant information additional to those presented on its Website. The existence of this hyperlink does not imply or presuppose its review and approval by PONTO URBANO - in certain instances, a hyperlink may lead to access to a Website that presents information contradictory to that presented on our Website or other belonging to PONTO URBANO or its subsidiaries.

Our Responsibility and Contacts

PONTO URBANO is not responsible for any direct, indirect, or specific loss or damage or any other consequences arising from access to or use of this Website, or any information contained therein. Nevertheless, we are available to discuss with the user the implications of any question that may arise, and you should contact us through our website at www.pontourbano.pt (contacts), through the address Rua da Paz n° 155, 3800-587 in Cacia - Aveiro, from our phone 234249468, or through the general email geral@pontourbano.pt

By accessing our contact area, the user will be accepting that the information he provides to us, through this contact, will be held by PONTO URBANO, which can use it in the terms it deems most appropriate, there is no place, in any situation, any right or payment in favor of such use.

To the maximum extent permitted by law, all warranties, express or implied, charges or warranties, representations, and other terms and conditions of any kind relating to this Website or matter not contained in these Terms and Conditions are expressly excluded.

Nothing in these Terms of Use excludes, restricts, or modifies any right or remedy, or any warranties, or other term or condition, implied or imposed by any legislation that cannot be legally excluded or limited. This may include the Consumer Rights legislation, in Portuguese territory, which contains guarantees that protect Consumers from goods and services in certain circumstances.

The liability of one party to another party is reduced to the extent that the acts or omissions of the other party, or those of a third party, contribute to or cause such liability.

Although we have developed the corresponding actions to keep this Website free of computer viruses or another harmful coding, we cannot guarantee that this is the case. You should therefore use security software, updated at all times, to protect your computer from such malicious software. Although we make every reasonable commercial effort to keep this Website available, we do not guarantee that it is accessible or available on a constant time basis or that access is not interrupted or error-free.

PONTO URBANO is the entity responsible for the collection and processing of personal data. It respects the privacy of all users and undertakes to protect all information submitted by each user by the national and Community legislation in force.

All users can browse this website without the obligation to make or submit any data records. When you submit your data, if you wish to receive news, campaigns, or other information associated with real estate or our services in addition to the commercial communications you have requested, we ask you to agree to send it.

The provision of personal data is necessary only if you wish to make a visiting appointment, request information, or request contact and will always be guaranteed, by the law, the right of access, rectification, and cancellation of any data provided, that right may be exercised in writing at any time through geral@pontourbano.pt or by clicking on the subscription termination link at the bottom of the email.

Data logging

We collect personal information, through the voluntary filing of the forms available for booking visits, requests for information about real estate or services, and contact requests.

By contacting us by email, subscribing to information free obliges us to collect your e-mail address, name, and other specific personally identifiable data, usually translated by name and contact number.

When requesting sensitive personal data, we will ensure that its collection and use will be carried out in strict compliance with applicable data collection and protection legislation. If we intend to use your data beyond the purposes set out initially, we will ask for your consent. You may choose to give this consent in advance of initial data collection.

Data collected automatically

Visitors' IP domains and addresses are automatically registered. This information does not identify the user, but only the computer used to access the site. This data is analyzed globally to verify where in the world the site is being used to ensure its coverage, allowing our user service to be improved. The personal data of each user are not collected and analyzed in this process.

Data retention

The data will be kept as long as the user's subscription is active, to improve the services offered so that after their expiration they will be depersonalized and not identifiable. Additional information about you will only be collected in addition to the above for contractual purposes adjacent to the real estate brokerage activity.

Access to personal data

To request clarification about the access to personal data, or for the clarification of questions related to the data privacy policy, practiced at PONTO URBANO, contact us through the general e-mail: Rua da Paz n° 155, 3800-587 in Cacia - Aveiro, PORTUGAL. We will provide you with a copy of the personal data we hold about you within a maximum of 40 days from your request to this website; to this end, you will be required to provide proof of identification. You are allowed to question the data and, where appropriate, you can: erase the data, rectify it, amend it or complete it. We reserve the right to refuse to provide a copy of your data, requiring us to justify this decision. You may contest our decision to refuse to provide a copy of your data.

Revelation and choice of the visitor

You may cease subscribing to your registration at any time, and this is a simple process. By providing your data at the beginning, we provide you with the procedures for your cancellation, either through a link or through the provision of geral@pontourbano.pt. By making your data available for purposes other than those indicated, we offer you the opportunity to give your prior consent.

Security

Security policies, rules, and technical measures have been implemented to protect personal data under our control, which are fully by data protection legislation, appropriate to the jurisdiction applicable to the website. Security measures are designed to prevent unauthorized access, improper use, unauthorized modification, and unlawful destruction or accidental loss.

Compliance/compliance with privacy

Our privacy policy is by applicable Portuguese law, namely Law 67/98 of 26/10. Data protection legislation is subject to review, so we recommend that you regularly consult our privacy statement. For this purpose, please refer to www.cnpd.pt. This website complies with national and Community legislation. The Portuguese courts will have exclusive jurisdiction over any dispute arising from the use of this website.

Hyperlinks

PONTO URBANO websites may provide links to external websites for your convenience and information. When accessing these links will leave the sites of PONTO URBANO therefore, PONTO URBANO: does not control such websites or their privacy policies, which may be different from those of PONTO URBANO; does not approve of or represent these sites. The Privacy Statement of PONTO URBANO does not cover personal data that may be transferred by the user to sites external to PONTO URBANO.

We recommend that you review the privacy policies of any company before submitting your personal information. Some external companies may choose to share their personal information with PONTO URBANO, so this sharing will be governed by the privacy policy of that company.